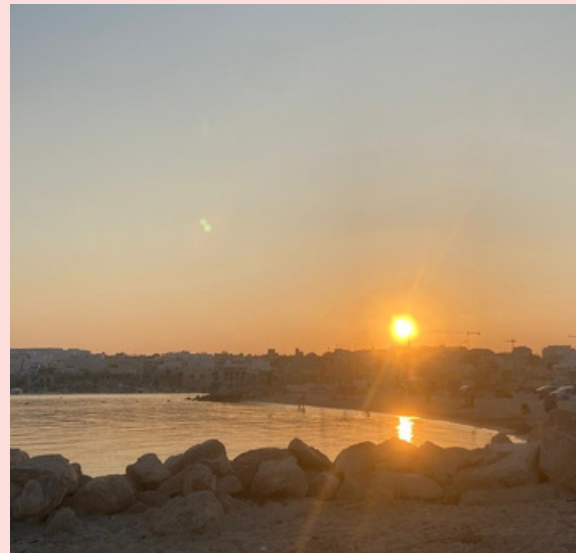


MY INTERSHIP REPORT

made by Grace Putaggio

INTRODUCTION



This year I had the opportunity to do an Erasmus+ project in Marsaslokk, Malta.

This experience lasted from the 10th of June till the 14th of July.

WHERE I DID MY INTERSHIP?

I did my intership at the “Sensi Hotel”, a small building in Marsaskala, which was 20 minutes away from our house.

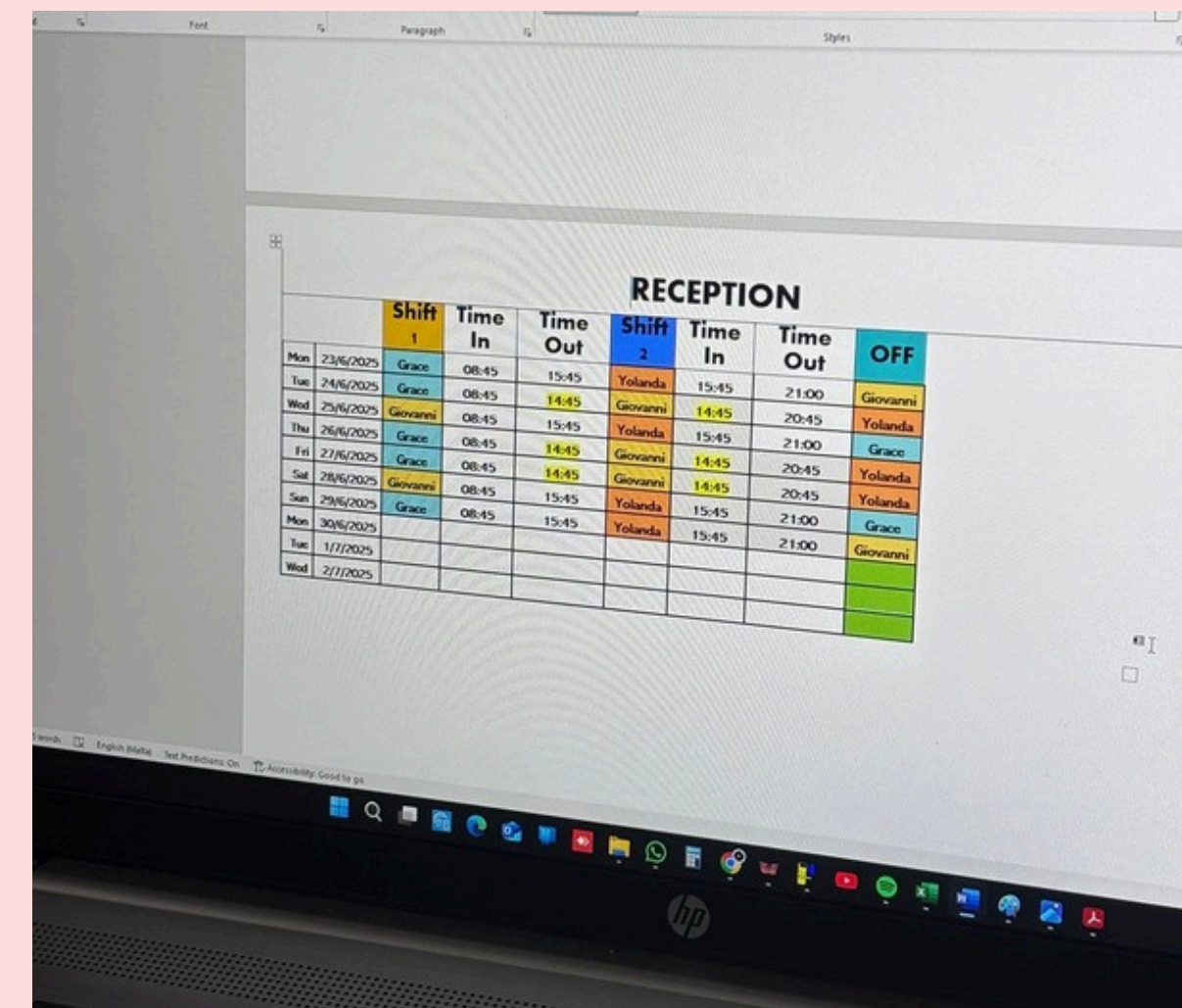


WHEN AND HOW LONG DID IT LAST?

My internship started on the 12th of June until the 11th of July.

During the week We had two days off, which in my case were Sunday and a random day in between.

I had different shifts in all the month I worked in.



The image shows a screenshot of a computer monitor displaying a spreadsheet titled "RECEPTION". The spreadsheet is a shift schedule with columns for dates, shifts, and times. The columns are: Date, Shift 1, Time In, Time Out, Shift 2, Time In, Time Out, and OFF. The rows represent days from Monday, June 23, 2025, to Wednesday, July 2, 2025. The shifts are color-coded: Shift 1 is yellow, Shift 2 is blue, and OFF is green. The names of the staff members are listed in the OFF column.

	Shift 1	Time In	Time Out	Shift 2	Time In	Time Out	OFF
Mon 23/6/2025	Grace	08:45	15:45				
Tue 24/6/2025	Grace	08:45	15:45	Yolanda	15:45	21:00	Giovanni
Wed 25/6/2025	Giovanni	08:45	14:45	Giovanni	14:45	20:45	Yolanda
Thu 26/6/2025	Grace	08:45	15:45	Yolanda	15:45	21:00	Grace
Fri 27/6/2025	Grace	08:45	14:45	Giovanni	14:45	20:45	Yolanda
Sat 28/6/2025	Giovanni	08:45	14:45	Giovanni	14:45	20:45	Yolanda
Sun 29/6/2025	Grace	08:45	15:45	Yolanda	15:45	21:00	Grace
Mon 30/6/2025				Yolanda	15:45	21:00	Giovanni
Tue 1/7/2025							
Wed 2/7/2025							

WHICH ACTIVITIES DID I DO?

During my internship I stayed at the reception desk, helping clients and my colleagues.

I learnt how to do check-ins and the check-outs and how to assist people in the most professional way.

WHAT SKILLS DID I GAIN?

- problem solving
- teamworking
- emotional intelligence
- active communication
- time management

WHAT DID I LIKE THE MOST?

About the job:

- staying in touch with different types of people
- learning a new job

About all the experience:

- visiting new places
- being more independent

WHICH WAS THE MOST CHALLENGING PART?

For me, the most challenging part was being out of my comfort zone for such a long period of time.

Staying with people you don't know in a house and try to please anyone was really difficult and a little bit stressing.

However, I recommend this experience to everyone.



THANK YOU
FOR
WATCHING!